

MAYNARD COURT & NAZEING VALLEY NEWSLETTER

SUMMER 2020

If you would like a copy of the Newsletter sent by email when it is updated, please advise reception or email the practice on maynardcourtsurgery@nhs.net or weccg.nazeingvalleyhc@nhs.net

PRACTICE UPDATE

Patients please note:

- collecting of any forms or letters etc from Reception is between 1-2pm or 5-6pm each day please.
- GP letters regarding 'Shielding / Mask Exemption'. We will not be issuing any letters regarding shielding or mask exemption. Please visit website gov.uk for further information
- We are starting to prepare for 'Flu Season'. Patients that are 'shielding' due to COVID-19 will have priority and we will be in contact as soon as clinic appointments are organised.

GP appointments during COVID-19

We are unable to offer the online appointment service. To make an appointment please call reception as usual where you will be offered a telephone triage/consultation.

If a video consultation is to take place, you will be sent a secure video consultation link via SMS.

Face to face consultations - all patients that GP/NURSE requires to see in person, will be asked to wear suitable face mask whilst attending surgery.

Having a blood test?

Blood tests will continue to be done at Waltham Abbey Town Hall, until the end of August 2020. After this, they will go back to normal via Waltham Abbey Health Centre.

You can still have blood test done at Maynard Court Surgery and Nazeing Valley health Centre, just contact reception to book an appointment.

SMH/PAH

Routine blood tests for St Margaret's and PAH must be booked using their booking system either by telephone or email. Monday-Friday 8.30-4.30 you can contact the team on 01279 827163

To book an appointment you can also email paht.bloodtestappointments@nhs.net

You will be contacted within 1-2 working days with your appointment day and time.

MISSED APPOINTMENTS

Wasted NHS resources and increased waiting times for appointments. If you cannot keep an appointment, please let us know asap. This will assist us in managing our appointments appropriately. Thank you.

